

Short Term Goals:

- Map/inventory prevention and intervention behavioral health resources available across the state. Identify resources available to the insured, Medicaid and uninsured populations; identify age ranges of patients; note capacity constraints; inventory existing community partnerships.
- Develop a plan for each county – the continuum of care will look differently in each community.
- Survey hospitals to determine which hospitals are interested in which types of crisis response services.
- Augment the survey with focus groups to more thoroughly understand the needs, opportunities and challenges in each community. Include consumers.
- Develop the business case for hospitals to invest in crisis response services focusing on the cost of patients with untreated mental health illnesses (challenge noted with hospital cost/billing data).
- We need to coordinate our data needs with those of the other workgroups and the coalition at large.
- Lay out all the options for crisis response services, including low cost and high cost options, so that communities can see all the choices.

Areas of Concern/Need:

- OB practices often lack appropriate care and some are treating BH patients with disrespect.
- Providers often do not know what BH resources are available in their community.
- Providers need to be educated on available MCO case management services.
- Tele-psych services are needed in rural areas.
- Cultural competence of providers must be improved.